

# Community Education Service

## Conflict Management

**The Instructor, Winston G. Blake**

(BA, MA., C. Med, and Managing Director of PMAST)

Delivers a very dynamic, thought-provoking, and powerful workshop.

**March 28 , 2018**

**Session: 11:00 am - 12:30 pm**

**Sign in: 10:45 am**

Alberta Children's Hospital  
Kinsmen Learning Centre (4th floor)  
2888 Shaganappi Trail NW

Session is **FREE**  
of charge/  
Parking fees  
may apply/  
Limited child  
care available,  
call  
(403) 955-2500

**\*\*Register: <http://community.hmhc.ca/>\*\***



To request Telehealth/VC or Audioline, **please click on the video or telephone icons above or** next to the session title on the website for more information on how to register.

Conflict Management Training helps individuals, business professionals, educators, and community members learn practical and proven strategies to successfully deal with conflict. Through engaging, and interactive team-building exercises, participants learn how to:

- C**o-operate with others to resolve disputes
- M**aster skills such as listening and communicating effectively
- T**urn theory into everyday conflict management practice

**Level I:** This session presents an overview of conflict management and would best meet the needs of families and/or professionals with little to no knowledge of, or experience, with this topic.

This session is presented by the Community Education Service of the Child and Adolescent Addiction, Mental Health and Psychiatry Program (CAAMHPP) of Alberta Health Services in partnership with PMAST - Peer Mediation And Skills Training.